



# H2020 Legal & Financial Questions & Answers database

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Vangelis Argoudelis / FORTH

# H2020 L&F Q&A Database

## Objective

- To provide a **tool** that facilitates L&F NCPs in their everyday work i.e. finding **replies for their clients' H2020 questions**

## Targeted users

- Initially, the L&F NCPs and National Coordinators partners of the **NCP Academy project** until the concept is finalised
- In the next days, **all officially nominated** H2020 L&F NCPs and National Coordinators

# H2020 L&F Q&A Database

## Concept

- To capitalize and benefit from **already existing content** on H2020 questions & answers
- **First- stop service** to spot the answer to a specific H2020 L&F question by browsing among some hundreds of previously answered questions (**currently: 408 entries**)
- To **save time** before consulting the EC RES, the EC CSS or other L&F NCPs (in case of no answer)
- To constantly **update and populate** the tool with new content

# H2020 L&F Q&A Database

## Features of the Q&A tool

- Web-based dynamic database of Q&A entries
- User friendly , lean environment
- Easy to use and functional search options (Quick search – Advanced search with multiple parameters)
- Access only to registered/ verified users according to the official list of L&F NCP and NCP Coordinators
- Disclaimer about the answers provided

# H2020 L&F Q&A Database

## Current content

- 408 searchable Q&A entries
- Sources:
  - Questions (and their Answers) submitted to the EC RES (313 entries)
  - Questions (and their Answers) submitted by LF NCPS to the L&F NCP Google Group (95 entries)
- All users can contribute with content (just send it)

# L&F NCP Google Group

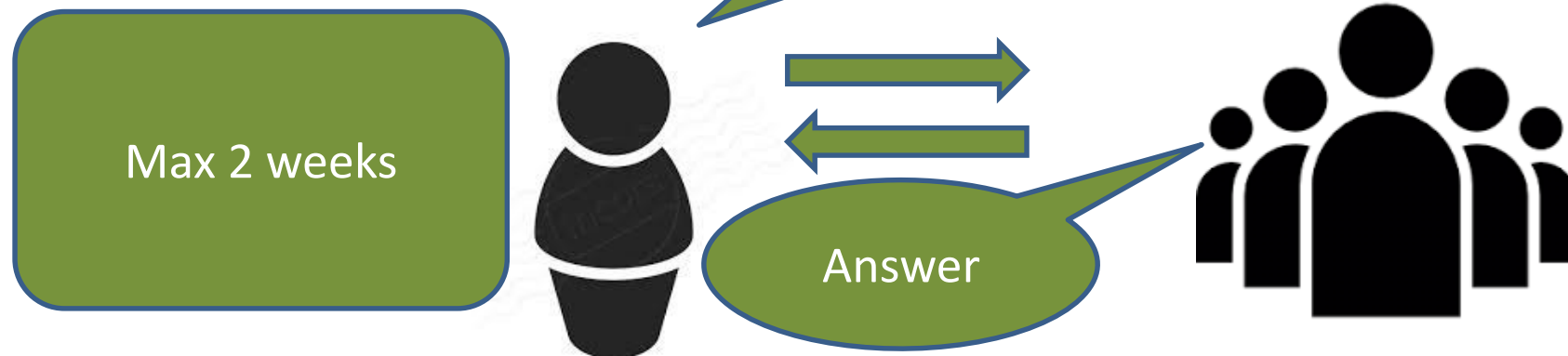
## Main Features

- Managed and administered by DASTI-DK.
- Only L&F (not only NCP academy partners) are in the mailing list and pose/answer questions
- L&F Google group is running well since spring 2015 and is being used quite a lot among L&F NCPs as an informal way to share questions, problems, ideas, etc.
- All L&F NCPs are free to pose questions and the timeframe is two weeks for getting answers.
- Questions not answered or more complicated are raised to the EC through the Research Enquiry Service

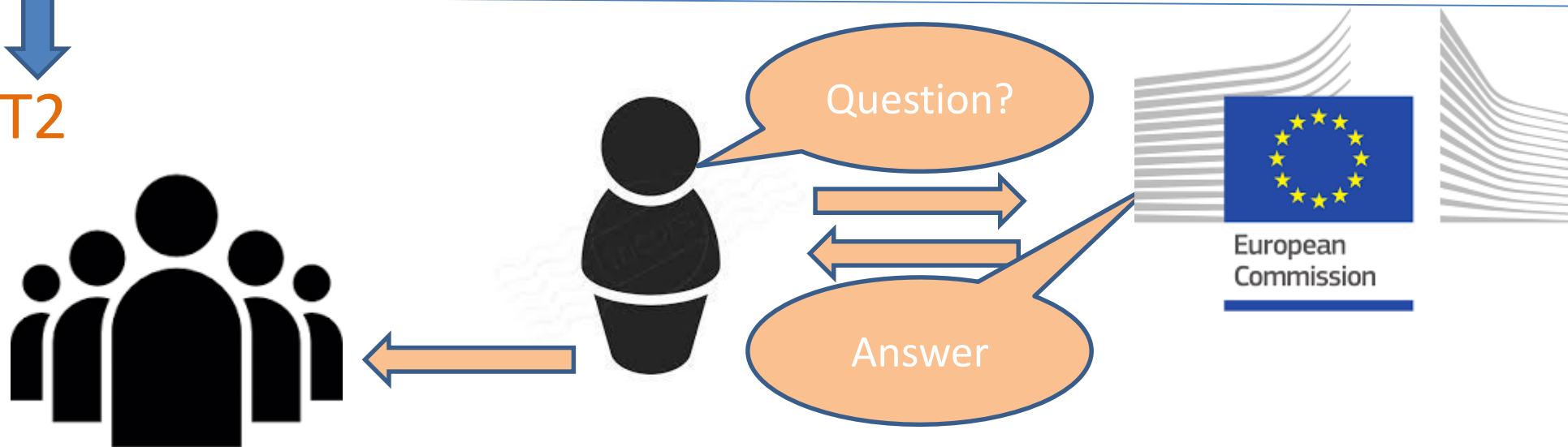
# L&F NCP Google Group

- Typical Process

T1:



T2



# Summary of Q&A

	Until 30/06/16	Until 23/11/16	Total
Total questions	54	41	95
Total replies	127	91	218

## Top Five Q and A

Country	nº questions
SE	13
DK	11
FI	8
TR	8
ES	7

Country	Nº answers
ES	33
DK	27
UK	21
GR	19
BE	12

# How we process the Q&A Google Group

- ✓ Follow-up questions and their answers
- ✓ Filter the none-useful information
- ✓ (try to) Anonymize the identity/country of origin and answer
- ✓ Classify and look for tags
- ✓ Supply to our Greek partner in an adequate format

# H2020 L&F Q&A Database

## Next steps

- Invitation to all officially nominated L&F NCPs and NCP coordinators
- Register as users
- Use the tool
- Provide feedback
- More content from L&F NCPs is always welcome (**more content for the tool → more added value for all the NCPs**)

# H2020 L&F Q&A Database

Live demo:  
[H2020 L&F Q&A website](#)

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