

## Common Support Centre Interim Review 2017

LF NCP meeting 11 October 2017 Ulrich Genschel





## **CSC Interim Review**

- Main objectives
  - Assess the set-up of the CSC and the quality of its services
  - Is the CSC's mandate in line with its tasks?
  - How can we improve?
- Main inputs
  - External study (Oxford Research & Technopolis)
  - Desk research, data analysis
  - Surveys and interviews (CSC staff, R&I family staff, external stakeholders)





## **CSC Interim Review – input from NCPs**

- We would like your opinions to feed into the review
  - NCPs are vital as a bridge between the CSC and the participating organisations.
  - Our contractor will be in touch in November to ask for your contributions through a short survey (all) and interviews (subset of NCPs).
  - Final report will be shared with you (Jan/Feb 2018).
- Contact
  - The project leader at Oxford Research is available for questions: bradford.rohmer@oxfordresearch.se

